

Nathan Neville

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Education

University of North Carolina Asheville, Asheville NC
Bachelor of Arts in New Media

Graduation: May 2024

- GPA 3.5

Skills

- Photoshop
- After Effects
- Mac + Windows
- Java
- HTML
- CSS
- Unreal Engine
- Autodesk Maya
- Troubleshooting

Academic Projects

Poke VR

Unreal Engine

- Utilized the Blueprint editor to create game logic for catching Pokemon, connect normal maps and textures, and configure audio queues.
- Tested and modified the in-game user experience.
- Rigged an NPC character and put other modeled characters on movement paths.

Life Object Modeling

Autodesk Maya 2023

- Captured and imported real-life reference images to model from.
- Connected normal maps to materials to match the real-life texture.
- Rendered the model with Arnold and a custom 3-point light setup.

Work Experience

UNC Asheville ITS Services

*August 2021- Present
Asheville, NC*

ATS Student Tech

- Provided multi-channel tech support: Assisted UNCA faculty directly in classrooms, via phone, and through email using a ticketing system, resolving hardware and software malfunctions.
- Managed inventory: Conducted and maintained accurate inventory for the UNCA Academic Tech Support department.
- Planned technology refreshes: Proactively planned bulk software and hardware refreshes for UNCA classrooms, guaranteeing a user-friendly and up-to-date teaching environment.

UNC Asheville ITS Services

*August 2020- August 2021
Asheville, NC*

ITS Service Desk Tech

- Solved general IT related problems for UNCA Students, Faculty, and Staff over the phone, in person, using a ticketing system.
- Maintained a busy ticketing system to make sure clients problems were solved or routed to the appropriate department.
- Collaborated with coworkers effectively using Google Chat to find solutions.

Best Buy

*September 2019- July 2020
Asheville, NC*

Mobile & Connected Home Sales Associate // Computer & Gaming Sales Associate

- Reached my personal sales goals daily selling Windows and Apple devices.
- Conducted meticulous phone upgrades, planned renewals and activations for customers.
- Achieved the highest Chromebook sales in district #110 for Best Buy in one quarter.

Spiced Right Ribhouse

*August 2017- January 2019
Roswell, GA*

Cook // Front End

- Maintained and balanced the cash and credit transactions daily.
- Communicated effectively with coworkers to keep the food line running smoothly.
- Trained two new employees on the cook line while keeping normal operations.